Indicator 2: Promptness of First Indemnity Payments - 3rd Quarter 2004

Large Insurers (400 Claims or more per year)

|             |                                 | <u>First</u>    | <u>Late</u> | percent | YTD            | <u>3_yr_</u> |
|-------------|---------------------------------|-----------------|-------------|---------|----------------|--------------|
| <u>NAIC</u> | INSURER NAME                    | <u>payments</u> | payments    | prompt  | <u>percent</u> | percent      |
| 18910       | AMERICAN PROTECTION INS CO      | 3               | 0           | 100.0%  | 75.0%          | 77.7%        |
| SI          | CITY OF MILWAUKEE               | 218             | 0           | 100.0%  | 100.0%         | 99.4%        |
| 24872       | CONNECTICUT INDEMNITY CO THE    | 1               | 0           | 100.0%  | 63.6%          | 80.5%        |
| SI          | DEPT OF ADMINISTRATION          | 100             | 5           | 95.0%   | 91.8%          | 89.6%        |
| 14184       | ACUITY INSURANCE CO             | 307             | 31          | 89.9%   | 90.3%          | 87.7%        |
| 23817       | ILLINOIS NATIONAL INS CO        | 85              | 9           | 89.4%   | 85.8%          | 82.0%        |
| 26042       | WAUSAU UNDERWRITERS INS CO      | 122             | 13          | 89.3%   | 91.4%          | 86.6%        |
| 21458       | EMPLOYERS INSURANCE OF WAUSA    | 314             | 37          | 88.2%   | 88.8%          | 87.2%        |
| 24449       | REGENT INSURANCE CO             | 177             | 21          | 88.1%   | 85.4%          | 83.9%        |
| 10677       | CINCINNATI INSURANCE CO THE     | 79              | 10          | 87.3%   | 89.9%          | 86.7%        |
| 23035       | LIBERTY MUTUAL FIRE INS CO      | 163             | 21          | 87.1%   | 80.9%          | 83.4%        |
| 29157       | UNITED WISCONSIN                | 199             | 26          | 86.9%   | 81.4%          | 80.4%        |
| 26069       | WAUSAU BUSINESS INS CO          | 90              | 13          | 85.6%   | 89.9%          | 87.5%        |
| 24147       | OLD REPUBLIC INS CO             | 66              | 10          | 84.8%   | 85.3%          | 77.4%        |
| 15350       | WEST BEND MUTUAL INS CO         | 467             | 71          | 84.8%   | 86.1%          | 87.8%        |
| 25674       | TRAVELERS PROPERTY CAS CO OF A  | 139             | 23          | 83.5%   | 85.4%          | 85.2%        |
| 40827       | VIRGINIA SURETY CO INC          | 24              | 4           | 83.3%   | 86.2%          | 81.9%        |
| 21407       | EMCASCO INSURANCE CO            | 76              | 13          | 82.9%   | 85.9%          | 85.9%        |
| 16535       | ZURICH AMERICAN INSURANCE COM   | 335             | 67          | 80.0%   | 77.6%          | 78.1%        |
| 24988       | SENTRY INSURANCE A MUTUAL CO    | 513             | 108         | 78.9%   | 79.6%          | 84.4%        |
| 23043       | LIBERTY MUTUAL INS CO           | 141             | 32          | 77.3%   | 79.1%          | 77.1%        |
| 35386       | FIDELITY & GUARANTY INS CO      | 67              | 16          | 76.1%   | 72.8%          | 76.1%        |
| 15261       | SOCIETY INSURANCE A MUTUAL CO   | 330             | 85          | 74.2%   | 76.9%          | 78.1%        |
| 19445       | NATIONAL UNION FIRE INS CO OF P | 38              | 10          | 73.7%   | 82.0%          | 73.7%        |
| 20494       | TRANSPORTATION INSURANCE CO     | 119             | 32          | 73.1%   | 70.3%          | 77.6%        |
| 15091       | RURAL MUTUAL INS CO             | 85              | 23          | 72.9%   | 77.0%          | 82.0%        |
| 22748       | PACIFIC EMPLOYERS INS CO        | 14              | 4           | 71.4%   | 83.3%          | 78.7%        |
| SI          | GENERAL MOTORS CORPORATION      | 18              | 6           | 66.7%   | 79.6%          | 83.9%        |
| 22977       | LUMBERMENS MUTUAL CAS CO        | 5               | 2           | 60.0%   | 65.0%          | 78.3%        |
| 30562       | AMERICAN MANUFACTURERS MUT      | 0               | 0           | 0.0%    | 66.7%          | 75.4%        |
|             | Totals for Group:               | 4,295           | 692         | 83.9%   | 84.0%          | 83.7%        |

Indicator 2: Promptness of First Indemnity Payments - 3rd Quarter 2004

Medium Size Insurers (85 - 399 Claims or more per year)

|             |                                  | <u>First</u>    | <u>Late</u> | percent        | <u>YTD</u> | <u>3_yr_</u> |
|-------------|----------------------------------|-----------------|-------------|----------------|------------|--------------|
| NAIC        | INSURER NAME                     | <u>payments</u> | payments    |                | percent    | percent      |
| SI          | BRIGGS & STRATTON CORP           | 13              | 0           | 100.0%         | 100.0%     | 96.6%        |
| 22659       | INDIANA INSURANCE CO             | 8               | 0           | 100.0%         | 100.0%     | 88.1%        |
| SI          | MILWAUKEE BOARD OF SCHOOL DI     | 57              | 0           | 100.0%         | 100.0%     | 99.0%        |
| 26956       | WIS COUNTY MUTUAL INS CORP       | 19              | 0           | 100.0%         | 100.0%     | 83.3%        |
| SI          | WISCONSIN BELL INC               | 3               | 0           | 100.0%         | 100.0%     | 85.8%        |
| SI          | CITY OF MADISON                  | 52              | 1           | 98.1%          | 98.9%      | 99.8%        |
| 24830       | CITIES & VILLAGES MUTUAL INS CO  | 28              | 1           | 96.4%          | 96.0%      | 96.8%        |
| SI          | COUNTY OF MILWAUKEE              | 60              | 5           | 91.7%          | 95.3%      | 97.2%        |
| SI          | BRUNSWICK CORPORATION            | 14              | 0           | 100.0%         | 95.2%      | 94.9%        |
| SI          | COOPER POWER SYSTEMS INC         | 5               | 0           | 100.0%         | 94.1%      | 92.9%        |
| SI          | SCHNEIDER NATIONAL CARRIERS I    | 17              | 0           | 100.0%         | 94.0%      | 94.3%        |
| 13935       | FEDERATED MUTUAL INS CO          | 35              | 3           | 91.4%          | 93.6%      | 92.7%        |
| 40967       | ST PAUL FIRE & CASUALTY INS CO   | 7               | 1           | 85.7%          | 93.0%      | 88.6%        |
| 19305       | ASSURANCE COMPANY OF AMER        | 5               | 1           | 80.0%          | 92.9%      | 75.3%        |
| 26425       | WAUSAU GENERAL INS CO            | 32              | 4           | 87.5%          | 91.8%      | 84.6%        |
| SI          | TARGET CORP (STORES)             | 12              | 0           | 100.0%         | 90.5%      | 77.3%        |
| 21873       | FIREMANS FUND INS CO             | 7               | 1           | 85.7%          | 90.0%      | 77.8%        |
| SI          | DAIMLERCHRYSLER CORPORATION      | 5               | 0           | 100.0%         | 89.7%      | 65.6%        |
| 19259       | SELECTIVE INS CO OF SOUTH CAROL  | 13              | 1           | 92.3%          | 89.3%      | 85.6%        |
| 25402       | AMCOMP ASSURANCE CORP            | 61              | 8           | 86.9%          | 88.1%      | 82.8%        |
| SI          | GEORGIA PACIFIC CORPORATION      | 2               | 1           | 50.0%          | 87.5%      | 76.8%        |
| 42404       | LIBERTY INSURANCE CORP           | 117             | 18          | 84.6%          | 86.8%      | 85.3%        |
| 24767       | ST PAUL FIRE & MARINE INS CO     | 72              | 8           | 88.9%          | 86.8%      | 84.8%        |
| SI          | UW-SYSTEM ADMINISTRATION         | 33              | 2           | 93.9%          | 86.0%      | 76.6%        |
| 10472       | CAPITOL INDEMNITY CORP           | 21              | 2           | 90.5%          | 86.0%      | 78.8%        |
| 29459       | TWIN CITY FIRE INS CO            | 35              | 7           | 80.0%          | 86.0%      | 83.9%        |
| 13021       | UNITED FIRE & CASUALTY CO        | 15              | 3           | 80.0%          | 85.7%      | 81.3%        |
| 42480       | VENTURE INS CO                   | 24              | 7           | 70.8%          | 85.2%      | 83.0%        |
| 13986       | FRANKENMUTH MUTUAL INS CO        | 64              | 5           | 92.2%          | 85.1%      | 83.1%        |
| 31003       | TRI STATE INS CO OF MN           | 92              | 10          | 89.1%          | 84.9%      | 79.8%        |
| 19895       | ATLANTIC MUTUAL INS CO           | 1               |             | 100.0%         | 83.3%      | 81.4%        |
| 24791       | ST PAUL MERCURY INS CO           | 13              | _           | 61.5%          | 83.3%      | 89.4%        |
| 20281       | FEDERAL INSURANCE CO             | 56              | 8           | 85.7%          | 82.7%      | 82.8%        |
| 20486       | TRANSCONTINENTAL INSURANCE C     | 16              | 3           | 81.3%          | 82.2%      | 80.4%        |
| 24414       | GENERAL CAS CO OF WI             | 72              | C           | 75.0%          | 82.1%      | 81.1%        |
| 19410       | COMMERCE & INDUSTRY INS CO       | 65              | _           | 81.5%          | 81.9%      | 78.8%        |
| 14303       | INTEGRITY MUTUAL INS CO          | 67              | 8           | 88.1%          | 81.7%      | 82.5%        |
| 22543       | SECURA INSURANCE A MUTUAL CO     | 98              | 19          | 80.6%          | 81.6%      | 82.6%        |
| 25682       | TRAVELERS INDEMNITY CO OF CT T   | 20              |             | 90.0%          | 81.5%      | 77.1%        |
| 20346       | PACIFIC INDEMNITY CO             | 8               | 1           | 87.5%          | 81.3%      | 81.9%        |
| 19380       | AMERICAN HOME ASSURANCE CO       |                 | -           | 82.4%          | 80.4%      | 78.6%        |
| 25879       | FIDELITY & GUARANTY INS UNDERWR  | 68              | 1.2         | 50.0%          | 80.0%      | 75.8%        |
| 14591       | MILWAUKEE MUTUAL INS CO          | 2               | -           | 100.0%         | 80.0%      | 79.4%        |
|             |                                  | 4               | 0           |                |            |              |
| SI<br>25007 | MILWAUKEE TRANSPORT SERVICES I   | 28              | 4           | 85.7%<br>85.7% | 79.8%      | 81.9%        |
| 25887       | UNITED STATES FIDELITY & GUARANT | 21              | 3           | 85.7%          | 79.2%      | 76.1%        |
| 21415       | EMPLOYERS MUTUAL CASUALTY C      | 90              |             | 82.2%          | 78.7%      | 80.3%        |
| 20443       | CONTINENTAL CASUALTY CO          | 16              |             | 75.0%          | 78.4%      | 73.5%        |
| 40142       | AMERICAN ZURICH INS CO           | 6               | 1           | 83.3%          | 78.3%      | 75.5%        |
| 19682       | HARTFORD FIRE INSURANCE CO       | 21              | 4           | 81.0%          | 78.1%      | 83.8%        |

Indicator 2: Promptness of First Indemnity Payments - 3rd Quarter 2004

Medium Size Insurers (85 - 399 Claims or more per year)

|             |                                | <u>First</u>    | Late     | percent       | <u>YTD</u>     | <u>3_yr_</u>   |
|-------------|--------------------------------|-----------------|----------|---------------|----------------|----------------|
| <u>NAIC</u> | INSURER NAME                   | <u>payments</u> | payments | <u>prompt</u> | <u>percent</u> | <u>percent</u> |
| SI          | KOHLER CORPORATION             | 6               | 2        | 66.7%         | 77.3%          | 79.1%          |
| 15393       | WISCONSIN AMERICAN MUTUAL INS  | 6               | 3        | 50.0%         | 77.3%          | 67.4%          |
| 31895       | AMERICAN INTERSTATE INS CO     | 23              | 8        | 65.2%         | 77.2%          | 81.1%          |
| 19275       | AMERICAN FAMILY MUTUAL INS CO  | 53              | 13       | 75.5%         | 77.0%          | 82.8%          |
| 22918       | AMERICAN MOTORISTS             | 1               | 1        | 0.0%          | 76.9%          | 78.0%          |
| 41181       | UNIVERSAL UNDERWRITERS INS CO  | 9               | 2        | 77.8%         | 76.9%          | 63.5%          |
| 22322       | GREENWICH INSURANCE CO         | 48              | 7        | 85.4%         | 76.3%          | 79.6%          |
| 24228       | PEKIN INSURANCE CO             | 29              | 10       | 65.5%         | 74.2%          | 71.5%          |
| 30104       | HARTFORD UNDERWRITERS INS CO   | 26              | 11       | 57.7%         | 73.2%          | 77.9%          |
| 18988       | AUTO OWNERS INS CO             | 28              | 5        | 82.1%         | 73.1%          | 78.3%          |
| 25976       | UTICA MUTUAL INS CO            | 13              | 2        | 84.6%         | 73.1%          | 61.5%          |
| 19429       | INSURANCE COMPANY OF STATE OF  | 31              | 13       | 58.1%         | 72.6%          | 76.2%          |
| 10166       | ACCIDENT FUND INS CO OF AMERIC | 58              | 17       | 70.7%         | 72.0%          | 68.2%          |
| 24589       | AMERICAN & FOREIGN INS CO      | 5               | 1        | 80.0%         | 67.3%          | 85.6%          |
| 24678       | ROYAL INDEMNITY CO             | 8               | 3        | 62.5%         | 66.7%          | 83.9%          |
| 10239       | SECURA SUPREME                 | 8               | 2        | 75.0%         | 64.7%          | 76.7%          |
| SI          | STORA ENSO NORTH AMERICA COR   | 21              | 9        | 57.1%         | 59.6%          | 87.6%          |
| 26980       | ROYAL INSURANCE CO OF AMERICA  | 1               | 0        | 100.0%        | 58.3%          | 81.7%          |
| 39357       | TRAVELERS INSURANCE CO THE     | 3               | 2        | 33.3%         | 53.8%          | 76.5%          |
| 21237       | CASUALTY RECIPROCAL EXCHANGE   | 0               | 0        | 0.0%          | 50.0%          | 80.9%          |
| 24902       | SECURITY INSURANCE CO OF HARTF | 3               | 0        | 100.0%        | 50.0%          | 80.7%          |
| 42650       | ONEBEACON MIDWEST INS CO       | 1               | 1        | 0.0%          | 0.0%           | 77.9%          |
|             | Totals for Group:              | 1,981           | 322      | 83.7%         | 83.8%          | 82.6%          |

Indicator 2: Promptness of First Indemnity Payments - 3rd Quarter 2004

Small Size Insurers (Less than 85 Claims per year)

|             |                                 | <u>First</u>    | <u>Late</u> | percent | YTD     | <u>3_yr_</u> |
|-------------|---------------------------------|-----------------|-------------|---------|---------|--------------|
| NAIC        | INSURER NAME                    | <u>payments</u> | payments    |         | percent | percent      |
| SI          | COUNTY OF ROCK                  | 12              | 0           | 100.0%  | 97.3%   | 99.0%        |
| SI          | WISCONSIN PUBLIC SERVICE CORP   | 5               | 0           | 100.0%  | 95.0%   | 97.8%        |
| SI          | BENEVOLENT CORPORATION CEDA     | 4               | 0           | 100.0%  | 100.0%  | 97.1%        |
| 20109       | BITUMINOUS FIRE & MARINE INS CO | 7               | 0           | 100.0%  | 93.8%   | 95.6%        |
| SI          | KIMBERLY-CLARK CORPORATION      | 8               | 1           | 87.5%   | 94.1%   | 95.6%        |
| SI          | FEDERAL EXPRESS CORPORATION     | 4               | 0           | 100.0%  | 97.7%   | 95.5%        |
| SI          | COUNTY OF DODGE                 | 7               | 0           | 100.0%  | 100.0%  | 95.2%        |
| SI          | ALLEN-BRADLEY COMPANY LLC       | 0               | 0           | 0.0%    | 0.0%    | 94.8%        |
| 26662       | MILWAUKEE CASUALTY INSURANC     | 4               | 0           | 100.0%  | 92.3%   | 93.8%        |
| SI          | COUNTY OF LA CROSSE             | 2               | 0           | 100.0%  | 90.9%   | 93.3%        |
| SI          | WISCONSIN ELECTRIC POWER COMP   | 25              | 0           | 100.0%  | 100.0%  | 93.2%        |
| SI          | COUNTY OF OUTAGAMIE             | 11              | 0           | 100.0%  | 96.2%   | 92.9%        |
| 21261       | ELECTRIC INSURANCE CO           | 7               | 1           | 85.7%   | 92.9%   | 91.6%        |
| 11527       | LEAGUE OF WIS MUNICIPALITIES MU | 35              | 4           | 88.6%   | 88.5%   | 91.0%        |
| SI          | COUNTY OF WINNEBAGO             | 14              | 0           | 100.0%  | 95.2%   | 90.6%        |
| 21180       | SENTRY SELECT                   | 7               | 1           | 85.7%   | 92.9%   | 90.6%        |
| SI          | ILLINOIS TOOL WORKS INC         | 2               | 0           | 100.0%  | 100.0%  | 90.5%        |
| SI          | COUNTY OF DANE                  | 8               | 1           | 87.5%   | 93.8%   | 90.0%        |
| SI          | VOLLRATH COMPANY LLC            | 5               | 2           | 60.0%   | 78.6%   | 89.8%        |
| SI          | MARTEN TRANSPORT LTD            | 10              | 0           | 100.0%  | 91.7%   | 89.8%        |
| SI          | CASE LLC                        | 0               | 0           | 0.0%    | 100.0%  | 89.7%        |
| 21113       | UNITED STATES FIRE INS CO       | 5               | 0           | 100.0%  | 100.0%  | 89.7%        |
| SI          | COUNTY OF WALWORTH              | 3               | 0           | 100.0%  | 83.3%   | 89.7%        |
| 36919       | HAWKEYE SECURITY INS CO         | 21              | 1           | 95.2%   | 90.0%   | 89.5%        |
| 21865       | ASSOCIATED INDEMNITY CORP       | 17              | 1           | 94.1%   | 90.5%   | 89.1%        |
| SI          | TECUMSEH PRODUCTS COMPANY       | 0               | 0           | 0.0%    | 100.0%  | 88.9%        |
| 43575       | INDEMNITY INSURANCE CO OF NORT  | 39              | 6           | 84.6%   | 89.5%   | 88.6%        |
| 11371       | GREAT WEST CASUALTY CO          | 16              | 1           | 93.8%   | 92.5%   | 88.2%        |
| 21857       | AMERICAN INSURANCE CO THE       | 6               | 0           | 100.0%  | 100.0%  | 87.9%        |
| SI          | COUNTY OF WASHINGTON            | 6               | 2           | 66.7%   | 72.7%   | 87.7%        |
| 27855       | ZURICH AMERICAN INS OF IL       | 0               | 0           | 0.0%    | 100.0%  | 87.5%        |
| SI          | JOURNAL SENTINEL INC            | 5               | 1           | 80.0%   | 89.5%   | 87.1%        |
| 23108       | LUMBERMEN'S UNDERWRITING AL     | 5               | 0           | 100.0%  | 89.5%   | 86.7%        |
| 23280       | CINCINNATI INDEMNITY CO         | 1               | 0           | 100.0%  | 100.0%  | 86.2%        |
| 25658       | TRAVELERS INDEMNITY COMPANY T   | 0               | 0           | 0.0%    | 100.0%  | 85.7%        |
| 23030<br>SI | COUNTY OF JEFFERSON             |                 | 0           | 100.0%  | 100.0%  | 85.4%        |
| 21105       | NORTH RIVER INS CO THE          | 1               | 0           | 0.0%    | 0.0%    | 85.3%        |
| 21103<br>SI | USF HOLLAND INC                 | 0               | -           | 87.5%   | 87.5%   | 85.1%        |
| SI          | J C PENNEY CORPORATION INC      | 16              | 2           | 100.0%  | 100.0%  | 85.1%        |
| 11250       | COMMUNITY INS CORP              | 3               |             | 100.0%  | 92.6%   | 84.6%        |
| SI          | INTERNATIONAL PAPER COMPANY     | 24              | 0           | 0.0%    | 80.0%   | 84.6%        |
| SI          |                                 | 1               | 1           |         |         |              |
|             | DEPT OF TRANSPORTATION          | 1               | 1           | 0.0%    | 73.7%   | 84.4%        |
| 37273       | FIREMANS FUND INS CO OF WI      | 1               | 0           | 100.0%  | 75.0%   | 83.8%        |
| 10804       | CONTINENTAL WESTERN INS CO      | 10              | 1           | 90.0%   | 82.1%   | 82.8%        |
| SI          | KWIK TRIP INC                   | 9               | 2           | 77.8%   | 78.6%   | 82.8%        |
| 21881       | NATIONAL SURETY CORP            | 4               | 2           | 50.0%   | 50.0%   | 82.8%        |
| SI          | LAND O LAKES INC                | 4               | 3           | 25.0%   | 73.3%   | 82.7%        |
| 20397       | VIGILANT INSURANCE CO           | 6               | 0           | 100.0%  | 95.0%   | 82.4%        |
| 28665       | CINCINNATI CASUALTY CO THE      | 7               | 1           | 85.7%   | 75.0%   | 82.4%        |

Indicator 2: Promptness of First Indemnity Payments - 3rd Quarter 2004

Small Size Insurers (Less than 85 Claims per year)

|       |                                  | <u>First</u>    |          | percent | YTD            | <u>3_yr_</u> |
|-------|----------------------------------|-----------------|----------|---------|----------------|--------------|
| NAIC  | INSURER NAME                     | <u>payments</u> | payments |         | <u>percent</u> | percent      |
| 22292 | HANOVER INSURANCE CO THE         | 6               | 0        | 100.0%  | 91.7%          | 82.2%        |
| 19038 | TRAVELERS CASUALTY & SURETY C    | 29              | 4        |         | 76.9%          | 82.0%        |
| 25143 | STATE FARM FIRE & CASUALTY CO    | 9               | 1        | 88.9%   | 81.0%          | 81.9%        |
| 20508 | VALLEY FORGE INS CO              | 47              | 10       | 78.7%   | 75.2%          | 81.2%        |
| 14265 | INDIANA LUMBERMENS MUTUAL IN     | 6               | 3        | 50.0%   | 64.3%          | 81.0%        |
| 13331 | AMERICAN HARDWARE MUTUAL I       | 3               | 0        | 100.0%  | 100.0%         | 80.3%        |
| 33588 | FIRST LIBERTY INS CORP THE       | 13              | 2        | 84.6%   | 80.4%          | 79.7%        |
| 22667 | ACE AMERICAN INSURANCE CO        | 105             | 21       | 80.0%   | 82.0%          | 79.6%        |
| 29424 | HARTFORD CASUALTY INS CO         | 4               | 4        | 0.0%    | 50.0%          | 79.4%        |
| SI    | RIPON FOODS INC                  | 2               | 1        | 50.0%   | 75.0%          | 79.4%        |
| 24775 | ST PAUL GUARDIAN INS CO          | 0               | 0        | 0.0%    | 100.0%         | 79.0%        |
| 11118 | FEDERATED RURAL ELECTRIC INS C   | 5               | 1        | 80.0%   | 85.7%          | 78.5%        |
| 20621 | ONEBEACON AMERICA INSURANCE C    | 0               | 0        | 0.0%    | 0.0%           | 78.0%        |
| 33006 | AMERICAN PHYSICIANS ASSURANC     | 5               | 2        | 60.0%   | 57.1%          | 78.0%        |
| 24880 | FIRE & CASUALTY INS CO OF CT THE | 0               | 0        | 0.0%    | 0.0%           | 77.8%        |
| 15377 | WESTERN NATIONAL MUTUAL INS C    | 12              | 5        | 58.3%   | 65.6%          | 77.3%        |
| 24112 | WESTFIELD INSURANCE CO           | 5               | 0        | 100.0%  | 80.0%          | 76.7%        |
| 20427 | AMERICAN CASUALTY CO OF READI    | 9               | 3        | 66.7%   | 71.4%          | 75.9%        |
| 26247 | AMERICAN GUARANTEE & LIABIL      | 4               | 2        | 50.0%   | 68.4%          | 75.4%        |
| 18767 | CHURCH MUTUAL INSURANCE CO       | 7               | 2        | 71.4%   | 92.6%          | 75.4%        |
| SI    | DEERE & COMPANY                  | 0               | 0        | 0.0%    | 0.0%           | 75.0%        |
| 14176 | HASTINGS MUTUAL INS CO           | 9               | 3        | 66.7%   | 67.3%          | 74.6%        |
| 19704 | AMERICAN STATES INS CO           | 3               | 0        | 100.0%  | 100.0%         | 74.1%        |
| 13439 | PARTNERS MUTUAL INS CO           | 4               | 0        | 100.0%  | 81.3%          | 74.0%        |
| SI    | KMART CORPORATION                | 0               | 0        | 0.0%    | 0.0%           | 73.8%        |
| 23434 | MIDDLESEX INSURANCE CO           | 7               | 3        | 57.1%   | 58.8%          | 72.7%        |
| 19356 | MARYLAND CASUALTY CO             | 8               | 3        | 62.5%   | 80.0%          | 72.6%        |
| 25615 | CHARTER OAK FIRE INS CO          | 1               | 0        | 100.0%  | 50.0%          | 72.2%        |
| 19950 | WILSON MUTUAL INS CO             | 10              | 1        | 90.0%   | 73.5%          | 71.6%        |
| SI    | GREDE FOUNDRIES INC              | 1               | 0        | 100.0%  | 50.0%          | 70.8%        |
| SI    | HARNISCHFEGER CORPORATION        | 1               | 0        | 100.0%  | 100.0%         | 69.0%        |
| 12262 | PENN MFRS ASSOCIATION INS CO     | 5               | 1        | 80.0%   | 75.0%          | 68.3%        |
| 22489 | HIGHLANDS INSURANCE CO           | 0               | 0        | 0.0%    | 0.0%           | 67.8%        |
| 13714 | PHARMACISTS MUTUAL INS CO        | 9               | Ü        | 55.6%   | 56.0%          | 64.9%        |
| 34207 | WESTPORT INSURANCE CORPORATIO    | 10              | 2        | 80.0%   | 74.2%          | 63.9%        |
| 24732 | PENNSYLVANIA GENERAL INSURAN     | 0               | 0        | 0.0%    | 0.0%           | 63.6%        |
| SI    | PARKER-HANNIFIN CORPORATION      | 3               | 3        | 0.0%    | 57.1%          | 62.3%        |
| SI    | COUNTY OF SHEBOYGAN              | 10              | 6        | 40.0%   | 64.7%          | 61.8%        |
| SI    | EMERSON ELECTRIC COMPANY         | 0               | 0        | 0.0%    | 0.0%           | 60.0%        |
| SI    | COLUMBIA-ST MARY'S INC           | 3               | 0        | 100.0%  | 50.0%          | 59.2%        |
| 13838 | FARMLAND MUTUAL INS CO           | 4               | 1        | 75.0%   | 60.0%          | 59.0%        |
| 14117 | GRINNELL MUT REINSUR CO          |                 | 3        | 62.5%   | 41.7%          | 57.7%        |
| 22217 | GULF INSURANCE CO                | 8               | 0        | 0.0%    | 100.0%         | 55.6%        |
| 24074 | OHIO CASUALTY INS CO             | 0               |          | 0.0%    |                |              |
|       | NATIONWIDE MUTUAL INS CO         | 1               | 1        |         | 50.0%<br>56.5% | 55.2%        |
| 23787 |                                  | 15              | 6        | 60.0%   | 56.5%          | 53.3%        |
| SI    | KOHLS FOOD STORES INC            | 0               | 0        | 0.0%    | 66.7%          | 53.2%        |
| SI    | JEWEL FOOD STORES INC            | 6               | 4        | 33.3%   | 60.0%          | 51.5%        |
| 18023 | STAR INSURANCE CO                | 3               | 0        | 100.0%  | 55.6%          | 48.6%        |
| 10502 | MERIDIAN CITIZENS MUTUAL INSU    | 0               | 0        | 0.0%    | 0.0%           | 48.1%        |

Indicator 2: Promptness of First Indemnity Payments - 3rd Quarter 2004

Small Size Insurers (Less than 85 Claims per year)

|             | Totals for Group:  | 780             | 137 82.4%                  | 81.7%      | 80.9%        |
|-------------|--------------------|-----------------|----------------------------|------------|--------------|
| SI          | DELPHI CORPORATION | 0               | 0.0%                       | 87.5%      | 32.6%        |
| <u>NAIC</u> | INSURER_NAME       | <u>payments</u> | payments prompt            | percent    | percent      |
|             |                    | <u>First</u>    | <u>Late</u> <u>percent</u> | <u>YTD</u> | <u>3_yr_</u> |